Instructions for Ubuntu 18.04

Start from your desktop.

Open the Activities menu and find the application called Terminal.

A terminal will open. Type the following to install the OpenConnect plugin for NetworkManager.
sudo apt install network-manager-openconnect-gnome

Navigate to your top menu and select the settings icon.
In the settings menu select *Network* from the the side menu and click the ‘+’ icon to create a new VPN profile.

You will be presented with a list of different VPN types. Select *Cisco AnyConnect Compatible VPN (openconnect)*.

A new dialog will open prompting for connection details. For *VPN Protocol* select *Juniper/Pulse Network Connect*, enter *vpn.coeit.osu.edu* as the *Gateway* and click add to finish creating the profile.
You will be returned to the main network management screen. Under the VPN heading you should see your new profile called CoE VPN. Toggle the switch to the On position to initiate a new connection.

A dialog will appear prompting you for your credentials. Enter your name. in the username field, your OSU Password in the password field, and one of the following in the password#2 field: ‘push’ to receive a push notification on your phone, ‘text’ to receive a text message, or ‘call’ to receive a voice call. Once entered push Login to authenticate. Respond to the Duo prompt according your selection; in the application the request will say Ohio State University College of Engineering – Juniper SSL VPN.
Congratulations! You’re now connected to the VPN. To disconnect from the VPN go back to the top menu, expand the VPN connection settings accordion (labeled CoE when connected) and toggle the switch to Off.

Notes

- You cannot use this guide to connect to the Restricted VPN profile as that requires the client from PulseSecure.
- If you have any trouble with this guide feel free to submit a ticket to the CoE service desk by emailing etshelp@osu.edu.